

Cowboy Healthcare App Terms and Conditions

Terms & Conditions

Effective Date:

Last Updated:

These Terms and Conditions (“Terms”) govern your access to and use of the Cowboy Healthcare mobile application and scheduling services (the “App” or “Services”) provided by Cowboy Healthcare (“we,” “us,” or “our”). By downloading, registering for, or using the App, you agree to these Terms. If you do not agree, do not use the App.

1. Our Services

The App allows you to schedule physical therapy, therapeutic yoga, Pilates, home recovery, and related wellness appointments. The App is a scheduling tool only. All clinical services are provided by licensed Cowboy Healthcare professionals.

2. Eligibility and Accounts

You must be at least 18 years old (or have guardian consent). You agree to provide accurate information and keep your account secure. We may suspend or terminate accounts for violations.

3. Bookings, Cancellations, and Payments

- Appointments must be booked through the App.
- **Cancellation Policy:** 24-hour notice required. Late cancellations or no-shows may incur a \$50 fee.
- Payments are processed securely. All fees are non-refundable except as required by law.
- We may change fees with notice.

4. User Conduct and Content

You agree not to:

- Provide false information or misuse the App.
- Harass staff or other users.
- Attempt to reverse-engineer the App.

You grant us a license to use any content you upload for providing the Services.

5. Medical and Activity Disclaimers (Critical for PT/Yoga)

- **The App is for scheduling only.** It does not provide medical advice, diagnosis, or treatment. All health services are rendered by licensed professionals during in-person or approved sessions.
- Physical therapy and yoga involve physical activity. You represent that you are physically able to participate and have consulted a physician if needed.

- **We are not liable for any injury, illness, or adverse outcome** resulting from services, missed appointments, or following (or not following) professional advice. Results are not guaranteed.
- Always follow your provider’s instructions and seek immediate medical help in emergencies.

6. Intellectual Property

The App, its design, logos, and content are owned by Cowboy Healthcare or its licensors. You receive a limited, revocable license to use the App for personal scheduling. You may not copy, modify, or distribute it.

7. Limitation of Liability and Disclaimer of Warranties

The App is provided “AS IS” and “AS AVAILABLE.” We disclaim all warranties (express or implied). To the fullest extent permitted by law, our total liability is limited to the amount you paid in the last 12 months (or \$100 if no payment). We are not liable for indirect, consequential, or punitive damages, including lost profits or health outcomes.

8. Indemnification

You agree to indemnify us against claims arising from your misuse of the App, inaccurate information, or violation of these Terms.

9. Termination

We may terminate your access at any time for violations. You may delete your account via App settings.

10. Governing Law and Dispute Resolution

These Terms are governed by Ohio law. Disputes shall be resolved in [County, Ohio] courts or, at our option, through binding arbitration. You waive class actions and jury trials where permitted.

11. Privacy

Your use is also governed by our Privacy Policy / Notice of Privacy Practices, which is incorporated here.

12. Changes and Contact

We may update these Terms; continued use accepts changes. Contact us at: **Cowboy Healthcare** [Your Address] Email: [info@cowboyhealthcare.com] Phone: [(330) 235-9142]

By using the App, you acknowledge that you have read, understood, and agree to these Terms.